



## DPC Nursery Frequently Asked Questions

1. ***At what age is my child “nursery ready”?*** This is completely up to you. Most new moms try out the nursery during the third or fourth month, but your child is welcome at any time. We have 2 compensated workers with childcare experience in each room that will gladly keep track of special instructions for your child.
2. ***Where is the best place to nurse my child at DPC?*** The Nursing Room is on the nursery hallway right next to Room 1. It provides a private and quiet location for moms to nurse, while still watching the sermon on the tv located in the space.
3. ***When is my child “too sick” for nursery?*** Please find our Wellness Policy [here](#).
4. ***How do you keep the nursery rooms clean?*** We take seriously the cleanliness of our rooms. We follow proper hand washing hygiene and utilize high level cleanliness standards during diaper changes and bathroom trips. Large toys and surfaces are sanitized each week using Clorox disinfectant wipes. Soft surfaces are disinfected with Lysol. We also use a bin system, where small toys that are used during one service are put up and not used during the next service. Finally, our spaces are treated once a month with BioPure Shield. You can read more about that service [here](#). If you have more questions about our Wellness Policy or cleaning procedures, feel free to reach out to the [Nursery Director](#).
5. ***How frequently are children moved from room to room?*** Our promotions happen when children turn specific ages or based on the child’s skill level. Here is the breakdown of our rooms:
  - Room 1-Infants: 0-9 months
  - Room 2-Crawlers: 10-16 months
  - Room 3-Walkers: 17-23 months
  - Room 4-Toddlers: 2 years
  - Room 5-Preschool: 3 years

If a child has “aged out” of a room but isn’t quite ready for the next room, they will not be moved. The same goes for children who have not “aged out” of a room but their skill level necessitates a move. Children graduate up to Children’s Church once they turn 4 years old. Parents will receive an email from the Children’s Director before that transition.

6. ***My child is potty-training. What should I do?*** If your child has begun to potty train, and is not in a room with bathroom access (Rooms 4 & 5), please let the Nursery Director know. Our nursery rooms are staffed with compensated workers who do all our bathroom trips. Please give our workers instructions regarding your child's specific needs. In order to maintain a clean and sanitary nursery environment, we require that all children who are potty training wear either pull-ups or some other form of protective underwear until they are fully potty trained and comfortable enough to tell the workers when they need to use the restroom. If you do not purchase pull-ups, feel free to use our supply for as long as you need!
  
7. ***Can I bring my child to the nursery at any time during the service, or does it have to be before the service?*** The nursery is always available to you, and you are welcome to bring your child to the nursery at any point in the service. You will be given name tags and a security receipt for your child at that time.
  
8. ***When should I pick up my child?*** Many families pick up children after they take communion, but you are welcome to leave your child in the nursery until the end of the service. Your children are always available to you, and you may come back to the nursery at any time during the service.
  
9. ***How do you care for children with special needs?*** Nursery attendance will be available to all children, regardless of ability or disability, in so far as accommodations can be provided that ensure the safety of all children participating. Parents of children with special needs should reach out to the [Nursery Director](#) regarding care and accommodations for their child prior to the child attending nursery. The nursery team strives to make every child feel welcome!
  
10. ***Where do I go if my child can't remain in the service quietly, but I'm not ready to use the nursery?*** Please know you are welcome to tour the nursery at any time, meet our ministry team, and even sit in the room with your child. We would love to help you in any way we can so you feel safe entrusting your little one with us. That said, the sermon is available to watch in the Chapel located just inside the Children's Lobby. The Nursery Coordinators will be happy to assist you in getting settled and bring you toys for your little one if needed/wanted!